

Opening hours and rates;

Gastouderopvang Pebbles offers regular childcare, with the exception of national holidays and my holidays (these are clearly stated further on in the house rules).

Opening days are Monday, Tuesday, Wednesday, Thursday and Friday and hours are from 6:30am to 6pm.

Other times and days by arrangement. For structural overtime, arrangements will be made. Outside opening hours, Pebbles charges 150%.

The days and times care is offered are negotiable, set out in a contract and reserved for your child. These reserved hours are charged at all times.

The hourly rate from Monday to Friday is €7.90, plus the additional agency fee of the host parent agency you are affiliated with.

Regular reception;

Regular childcare consists of fixed days and times, which are reserved for your child and must be paid for at all times. If you bring your child later or pick him/her up earlier, the reserved hours and any extra time apply. This means that if you bring your child earlier, the hours are counted from that time onwards and if you pick up your child later, until that time. But if you bring your child later or pick up your child earlier, the reserved contract hours apply.

The minimum purchase is 8 hours per day per child, which are the hours that are charged (at all times).

If you bring your child earlier than the agreed time, as described in the contract, you will be charged per 15 minutes. If this happens regularly, we will have to adjust both the times and the contract.

Extra days or change days;

Occasional changes in days or parts of the day are possible, if the occupancy of the day in question permits. These are also reserved hours and must be charged at all times.

Structural changes should be requested 1 month in advance, please via email or WhatsApp (there are always exceptions that can be looked at). A new contract will then be drawn up and should be signed.

Delivery and collection;

Your child should be brought and picked up at the times agreed in the contract. Should it happen that this becomes earlier or later, which of course can always happen, this should be communicated by phone.

If your child is brought or picked up by someone else, which of course can always happen occasionally, I want to be informed of this and this must be communicated in good time.

I also want to know in advance who the person is and have seen that person, either by means of a photo or by taking them with you when you pick them up. The child will not be handed over if I am not aware of this.

If you bring your child with the pram/buggy or maxi cosi, I would like to ask you to take it home again when you go.

Keep drop-off and pick-up times as short as possible so that we can start/continue with the day's planning. This also ensures less confusion for your child and the other children.

Host child is ill or becomes ill during care;

If a child in care becomes ill and has a fever, 38.5 degrees or higher, you will always be contacted, the situation discussed and what to do. If group staffing allows it and the child feels well enough to keep up with the rhythm of the day, it is possible for the child to stay in reception. If this is not possible because your child needs a lot of attention and care and cannot follow the rhythm of the group, you will be asked to pick up your child. In most cases, a sick child prefers to be at home with mum or dad.

If the child is clearly not feeling well or there is a risk of infection, such as vomiting, diarrhoea, chicken pox, impetigo, etc., the child will have to be collected within an hour. This is always done in consultation with the requesting parents.

Common childhood illnesses include chicken pox and impetigo but also head lice, although of course these are not childhood illnesses. This is why clear arrangements apply. When your child has chicken pox, he or she should not come back until the blisters have completely dried off and the child feels well enough to join in with the rhythm of the day. This also applies to impetigo.

If your child has head lice, your child may come again after being properly treated and the lice are completely gone.

Should the child become ill at home and you keep your child at home, this must be communicated by telephone. You can always discuss bringing your child to reception after all. This depends on group occupancy, but also on what your child has and how it feels. These reserved hours will be charged, because the host parent is available. You will receive childcare allowance on these hours.

Disease/viruses such as COVID19;

In case of these kinds of diseases/viruses, I will at all times follow the guidelines that are applicable at the time and to which I have to adhere as a host parent.

Because I have to stick to these, I have to be strict and consistent with them and cannot make exceptions.

It may very well be that I have to deviate from the above paragraph and that your child with certain complaints may not be allowed to come or has to be picked up.

We as host parents are informed by the host parent agency of the rules and guidelines. I will always share these with all parents and you will always be informed when rules and guidelines change.

Host parent sick;

When the host parent is ill, she will inform the parents/carers immediately. The host parent/guest parent agency will try to find a replacement host parent as soon as possible, unfortunately replacement cannot always be guaranteed. It is therefore advisable to provide your own back-up in any situation. These reserved hours will not be charged because the host parent is not available.

Holidays, leave and days off:

Holidays and holidays (days off) must be notified in writing at least 1 month in advance.

The holidays of 2025 is

26-06-2025 - 30-06-2025

12-07-2025 - 01-08-2025 (week 29-31)

22-12-2025 to 02-01-2026 (week 52 and week 1)

Free days

18-06-2025

Good Friday: Friday 18 April 2025

Easter (Easter Sunday and Easter Monday): Sunday 20 April and Monday 21 April

Ascension Day: Thursday 29 May 2025

Whitsun (Whit Sunday and Whit Monday): Sunday 8 and Monday 9 June 2025

Christmas (Christmas Day and Boxing Day): Thursday 25 and Friday 26 December 2025

If you as a requesting parent take holidays outside these weeks, these reserved hours will be charged 100%. You pay according to availability. This means that as a requesting parent, you take 47 weeks of reserved hours per year. In case of maternity leave or illness, 100% of the reserved hours will also be charged, as there is always the possibility of bringing your child during the reserved hours. Importantly for you, if the host parent is unavailable and therefore unable to provide childcare, i.e. is ill/free or on holiday, no hours will be charged.

What do you give your child to childcare with?

Do not give your child new/good clothes as they can get dirty!

Bottle/breastfeed -with a bottle, always provide extra feed

- Bag for dirty washable nappies and/or dirty clothes
- Slippers (please leave these behind)
- Spare clothing
- Sleeping bag if your baby sleeps in this at home
- Teat and/or cuddly toy

- Sunscreen (this is for allergies and/or requirements)
- Possibly a toiletry bag containing suppositories, drops for teeth, etc.

The host parent provides;

- Fruit
- Bread and spreads
- A snack
- Drinking
- nappies

Breakfast/lunch/dinner;

Host parent Pebbles assumes that your child has already had breakfast at home. You may also bring along a breakfast for your child to eat here. With night care, breakfast is included.

For lunch, the child needs to be in care no later than 12.00, which is the time we have lunch here.

In case you need special food due to diets or allergies or special requests such as sugar-free products, you should take care of this yourself.

At Hostparent Pebbles, meals are varied and healthy. This means that a variety of spreads is offered with a limited daily choice. The snacks consist of a healthy biscuit, a breadstick, a rice cake, etc. The children can choose between lemonade and water and at lunch they can have milk. On special occasions like carnival or other festive days, some extra things are done like pancakes or sandwiches and some goodies to go with the occasion. I limit this to these special occasions, so it stays special and doesn't become a habit. Sometimes we also bake treats like biscuits or puff pastry snacks.

Dinner can be included. Please note that I would like to know via e-mail or whatsapp a day in advance. Of course, you can always call with unforeseen circumstances. An extra hour is charged for dinner.

With birthdays, treats are allowed and this is always by agreement, although an exception may be made for this.

In principle, Pebbles does not give out sweets, except on birthdays. Should you give your child candy or the like, it stays in the bag and is taken home again.

Payment obligation;

Should you fail to fulfil your payment obligation, you will receive a reminder. If you do not respond to this reminder and fail to make payment, you will be charged a penalty of €50. You must pay this directly to the host parent.

The next step would be to stop childcare immediately, until payment is made. However, the contract hours will continue and be charged, this

will be at least one month if the contract is cancelled. If you leave your child in care, the hours will continue to be charged until payment is made. Once payment has been made, you may bring your child back into care.